

Applied Managerial Statistics Gm533 Week 8 Final

Interviews with female gamers about structural sexism across the gaming landscape When the Nintendo Wii was released in 2006, it ushered forward a new era of casual gaming in which video games appealed to not just the stereotypical hardcore male gamer, but also to a much broader, more diverse audience. However, the GamerGate controversy six years later, and other similar public incidents since, laid bare the internalized misogyny and gender stereotypes in the gaming community. Today, even as women make up nearly half of all gamers, sexist assumptions about the what and how of women's gaming are more actively enforced. In *Gaming Sexism*, Amanda C. Cote explores the video game industry and its players to explain this contradiction, how it affects female gamers, and what it means in terms of power and gender equality. Across in-depth interviews with women-identified gamers, Cote delves into the conflict between diversification and resistance to understand their impact on gaming, both casual and "core" alike. From video game magazines to male reactions to female opponents, she explores the shifting expectations about who gamers are, perceived changes in gaming spaces, and the experiences of female gamers amidst this gendered turmoil. While Cote reveals extensive, persistent problems in gaming spaces, she also emphasizes the power of this motivated, marginalized audience, and draws on their experiences to explore how structural inequalities in gaming spaces can be overcome. *Gaming Sexism* is a well-timed investigation of equality, power, and control over the future of technology.

Item response theory (IRT) has moved beyond the confines of educational measurement into assessment domains such as personality, psychopathology, and patient-reported outcomes.

Classic and emerging IRT methods and applications that are revolutionizing psychological measurement, particularly for health assessments used to demonstrate treatment effectiveness, are reviewed in this new volume. World renowned contributors present the latest research and methodologies about these models along with their applications and related challenges. Examples using real data, some from NIH-PROMIS, show how to apply these models in actual research situations. Chapters review fundamental issues of IRT, modern estimation methods, testing assumptions, evaluating fit, item banking, scoring in multidimensional models, and advanced IRT methods. New multidimensional models are provided along with suggestions for deciding among the family of IRT models available. Each chapter provides an introduction, describes state-of-the art research methods, demonstrates an application, and provides a summary. The book addresses the most critical IRT conceptual and statistical issues confronting researchers and advanced students in psychology, education, and medicine today. Although the chapters highlight health outcomes data the issues addressed are relevant to any content domain. The book addresses: IRT models applied to non-educational data especially patient reported outcomes Differences between cognitive and non-cognitive constructs and the challenges these bring to modeling. The application of multidimensional IRT models designed to capture typical performance data. Cutting-edge methods for deriving a single latent dimension from multidimensional data A new model designed for the measurement of constructs that are defined on one end of a continuum such as substance abuse Scoring individuals under different multidimensional IRT models and item banking for patient-reported health outcomes How to evaluate measurement invariance, diagnose problems with response categories, and assess growth and change. Part 1 reviews

fundamental topics such as assumption testing, parameter estimation, and the assessment of model and person fit. New, emerging, and classic IRT models including modeling multidimensional data and the use of new IRT models in typical performance measurement contexts are examined in Part 2. Part 3 reviews the major applications of IRT models such as scoring, item banking for patient-reported health outcomes, evaluating measurement invariance, linking scales to a common metric, and measuring growth and change. The book concludes with a look at future IRT applications in health outcomes measurement. The book summarizes the latest advances and critiques foundational topics such as multidimensionality, assessment of fit, handling non-normality, as well as applied topics such as differential item functioning and multidimensional linking. Intended for researchers, advanced students, and practitioners in psychology, education, and medicine interested in applying IRT methods, this book also serves as a text in advanced graduate courses on IRT or measurement. Familiarity with factor analysis, latent variables, IRT, and basic measurement theory is assumed. The volume provides an archive of some of the most beautiful illustrations ever made of the gravid uterus with fetus and placenta, which will serve future generations of investigators, educators, and students of reproduction. The approximately two hundred figures from over one hundred volumes included are from the late fifteenth through the nineteenth century. For each author whose work is depicted in this volume, we have used the first edition or first illustrated edition. In the commentary, each volume and illustration is placed in its historical perspective, noting both the significance of that image, but also some background on the life and work of the author. For most of the works cited, there are additional references for the reader who may wish to explore these in greater depth. This volume is a unique collection not only of these

historical images, but also their place in the development of scientific study.

Volume 16 of AHCM presents papers that explore population health management and organizational change across various levels of the healthcare system. Aspects of health care organizations discussed in the volume include the PCMH, ACOs, integration with the public health and mental health systems, hospital-physician alignment, and resource planning.

Betsey Stevenson and Justin Wolfers present a new synthesis of economic principles for a new generation of students. Their focus on useful economics employs compelling explanations and real-life examples to help students develop economic intuition and apply it to everyday decisions. The authors provide a fresh take on a wide range of principles topics and develop macroeconomics from its microfoundations in an engaging presentation that has drawn enthusiastic reviews from hundreds of instructors and thousands of students in pre-publication class-tests. In *Principles of Microeconomics*, students will learn how the basic tools of economics can be applied to decisions that range from personal and professional goals to public policy and the broader economy. Combining fundamental theory with modern applications, familiar examples, and plenty of opportunities to practice using economic tools, *Principles of Microeconomics* helps students to develop economic insight. *Principles of Microeconomics* is available with SaplingPlus online learning system. Our integrated, online learning system combines powerful multimedia resources with an integrated e-Book, robust homework, and a wealth of interactives, creating an extraordinary new learning resource for students. Key features include: Online homework helps students get better grades with targeted instructional feedback tailored to the individual. Step-by-Step graphs break complex graphs and other figures into their component parts to help students understand how graphs

are built and what they represent. Captions on each step help the students to understand what's happening as the figures change. Decision Points allow students to explore their own decision-making process and how economic principles and thinking can inform their decisions. Students work step-by-step through decision-making scenarios, receiving feedback about how the economic principles did (or did not) play into their choices. Decision Points help students apply economic insights to their everyday lives. Find out more about SaplingPlus at www.macmillanihe.com/sapling.

In this fully updated Eight Edition of *Leadership: Theory and Practice*, a new chapter on Followership examines the central role followers play in the leadership process and unpacks the characteristics of both effective and ineffective followers. The new edition also includes a new Ethical Leadership Style Questionnaire and new coverage on the dark side of leadership and destructive leadership. Adopted at more than 1600 institutions in 89 countries and translated into 13 different languages, this market-leading text successfully combines an academically robust account of the major theories and models of leadership with an accessible style and special emphasis on how leadership theory can inform leadership practice. Peter G. Northouse uses a consistent structure for each chapter, allowing students to easily compare and contrast the various theories. Case studies and questionnaires provide students with practical examples and opportunities to deepen their personal understanding of their own leadership.

Patient engagement should be envisaged as a key priority today to innovate healthcare services delivery and to make it more effective and sustainable. The

experience of engagement is a key qualifier of the exchange between the demand (i.e. citizens/patients) and the supply process of healthcare services. To understand and detect the strategic levers that sustain a good quality of patients' engagement may thus allow not only to improve clinical outcomes, but also to increase patients' satisfaction and to reduce the organizational costs of the delivery of services. By assuming a relational marketing perspective, the book offers practical insights about the developmental process of patients' engagement, by suggesting concrete tools for assessing the levels of patients' engagement and strategies to sustain it. Crucial resources to implement these strategies are also the new technologies that should be (1) implemented according to precise guidelines and (2) designed according to a user-centered design process. Furthermore, the book describes possible fields of patients' engagement application by describing the best practices and experiences matured in different fields

Guided by his long experience as a wellness coach, Dr. Arloski blends the wisdom of the wellness field with the proven processes of the coaching profession to bring us an easy-to-use training tool. The book is used throughout the world to train wellness coaches. It is also the perfect training tool for wellness professionals of all kinds, disease management professionals, professional

coaches, EAP professionals, counselors, and therapists. The 2nd edition includes updates, numerous additions, and expanded worksheets.

The performance of software systems is dramatically affected by how well software designers understand the basic hardware technologies at work in a system. Similarly, hardware designers must understand the far-reaching effects their design decisions have on software applications. For readers in either category, this classic introduction to the field provides a look deep into the computer. It demonstrates the relationships between the software and hardware and focuses on the foundational concepts that are the basis for current computer design.

In recent years, there has been a growing awareness of the multiple interrelationships between depression and various physical diseases. The WPA is providing an update of currently available evidence on these interrelationships by the publication of three books, dealing with the comorbidity of depression with diabetes, heart disease and cancer. Depression is a frequent and serious comorbid condition in diabetes, which adversely affects quality of life and the long-term prognosis. Co-occurrent depression presents peculiar clinical challenges, making both conditions harder to manage. Depression and Diabetes is the first book devoted to the interaction between these common disorders. World leaders

in diabetes, depression and public health synthesize current evidence, including some previously unpublished data, in a concise, easy-to-read format. They provide an overview of the epidemiology, pathogenesis, medical costs, management, and public health and cultural implications of the comorbidity between depression and diabetes. The book describes how the negative consequences of depression in diabetes could be avoided, given that effective depression treatments for diabetic patients are available. Its practical approach makes the book ideal for all those involved in the management of these patients: psychiatrists, psychologists, diabetologists, general practitioners, diabetes specialist nurses and mental health nurses.

THE PROVEN MODEL FOR DRIVING POSITIVE ORGANIZATIONAL CHANGE

Cleveland Clinic has long been recognized for driving some of the best clinical outcomes in the nation, but it was not always a leader in patient experience. There was a time when this revered organization ranked among the lowest in the country in this area. Within ten years, however, it had climbed to among the highest and has emerged as the thought leader in the space. How did Cleveland Clinic turn itself around so effectively and so quickly? More important, how can you do the same with your organization? In gripping, visceral, on-the-ground fashion, *Service Fanatics* reveals the strategies and tactics the Clinic applied to

become one of today's leading patient-experience healthcare organizations--methods that seamlessly translate to any business seeking to improve its customer experience. This strategic guide covers: How the Clinic's leaders redefined the concept of patient experience and developed a strategy to improve it Critical lessons learned regarding organization, recruitment, training, and measuring service excellence Ways in which the Clinic aligned its entire workforce around its Patients First strategy How leaders improved the critical element of physician communication Rather than view patients simply as sick people who need treatment, Cleveland Clinic sees them also as important stakeholders in the organization's success. Patients are customers--who desire, pay for, and deserve the best possible care and experience during what is often a challenging time in their lives. Featuring customer service case studies, as well as invaluable insight from C-level executives at top corporations in various industries, Service Fanatics provides actionable lessons for any manager and business leader beyond healthcare. Whether you run a healthcare institution, nonprofit, or for-profit business, Service Fanatics will help you create the kind of customer experience that promises to transform your organization into an industry powerhouse.

Principles of MicroeconomicsWorth

A provocative analysis of what it means to be human in an era of incomprehensible technological complexity and change. In *The Techno-Human Condition*, Braden Allenby and Daniel Sarewitz explore what it means to be human in an era of incomprehensible technological complexity and change. They argue that if we are to have any prospect of managing that complexity, we will need to escape the shackles of current assumptions about rationality, progress, and certainty, even as we maintain a commitment to fundamental human values. Humans have been co-evolving with their technologies since the dawn of prehistory. What is different now is that we have moved beyond external technological interventions to transform ourselves from the inside out—even as we also remake the Earth system itself. Coping with this new reality, say Allenby and Sarewitz, means liberating ourselves from such categories as “human,” “technological,” and “natural” to embrace a new techno-human relationship.

Contributors Boris Barbour, Mario Biagioli, Paul S. Brookes, Finn Brunton, Alex Csiszar, Alessandro Delfanti, Emmanuel Didier, Sarah de Rijcke, Daniele Fanelli, Yves Gingras, James R. Griesemer, Catherine Guaspere, Marie-Andrée Jacob, Barbara M. Kehm, Cyril Labbé, Jennifer Lin, Alexandra Lippman, Burkhard Morganstern, Ivan Oransky, Michael Power, Sergio Sismondo, Brandon Stell, Tereza Stöckelová, Elizabeth Wager, Paul Wouters

This unique collection synthesizes insights and evidence from innovators in consumer informatics and highlights the technical, behavioral, social, and policy issues driving

digital health today and in the foreseeable future. Consumer Informatics and Digital Health presents the fundamentals of mobile health, reviews the evidence for consumer technology as a driver of health behavior change, and examines user experience and real-world technology design challenges and successes. Additionally, it identifies key considerations for successfully engaging consumers in their own care, considers the ethics of using personal health information in research, and outlines implications for health system redesign. The editors' integrative systems approach heralds a future of technological advances tempered by best practices drawn from today's critical policy goals of patient engagement, community health promotion, and health equity. Here's the inside view of consumer health informatics and key digital fields that students and professionals will find inspiring, informative, and thought-provoking. Included among the topics:

- Healthcare social media for consumer informatics
- Understanding usability, accessibility, and human-centered design principles
- Understanding the fundamentals of design for motivation and behavior change
- Digital tools for parents: innovations in pediatric urgent care
- Behavioral medicine and informatics in the cancer community
- Content strategy: writing for health consumers on the web
- Open science and the future of data analytics
- Digital approaches to engage consumers in value-based purchasing

Consumer Informatics and Digital Health takes an expansive view of the fields influencing consumer informatics and offers practical case-based guidance for a broad range of audiences, including students, educators, researchers, journalists, and

policymakers interested in biomedical informatics, mobile health, information science, and population health. It has as much to offer readers in clinical fields such as medicine, nursing, and psychology as it does to those engaged in digital pursuits. Game theory is a key element in most decision-making processes involving two or more people or organisations. This book explains how game theory can predict the outcome of complex decision-making processes, and how it can help you to improve your own negotiation and decision-making skills. It is grounded in well-established theory, yet the wide-ranging international examples used to illustrate its application offer a fresh approach to an essential weapon in the armoury of the informed manager. The book is accessibly written, explaining in simple terms the underlying mathematics behind games of skill, before moving on to more sophisticated topics such as zero-sum games, mixed-motive games, and multi-person games, coalitions and power. Clear examples and helpful diagrams are used throughout, and the mathematics is kept to a minimum. It is written for managers, students and decision makers in any field. Information technology is revolutionizing healthcare, and the uptake of health information technologies is rising, but scientific research and industrial and governmental support will be needed if these technologies are to be implemented effectively to build capacity at regional, national and global levels. This book, "Improving Usability, Safety and Patient Outcomes with Health Information Technology", presents papers from the Information Technology and Communications in

Health conference, ITCH 2019, held in Victoria, Canada from 14 to 17 February 2019. The conference takes a multi-perspective view of what is needed to move technology forward to sustained and widespread use by transitioning research findings and approaches into practice. Topics range from improvements in usability and training and the need for new and improved designs for information systems, user interfaces and interoperable solutions, to governmental policy, mandates, initiatives and the need for regulation. The knowledge and insights gained from the ITCH 2019 conference will surely stimulate fruitful discussions and collaboration to bridge research and practice and improve usability, safety and patient outcomes, and the book will be of interest to all those associated with the development, implementation and delivery of health IT solutions.

Learn how to lead organizational change with this Harvard Business Review digital collection. The Heart of Change is your guide to helping people think and feel differently in order to meet your shared goals. According to bestselling author and renowned leadership expert John Kotter and coauthor Dan Cohen, this focus on connecting with people's emotions is what will spark the behavior change and actions that lead to success. The Heart of Change Field Guide provides leaders and managers with tools, frameworks, and advice for bringing these breakthrough change methods to life within their own organizations.

This handbook is currently in development, with individual articles publishing online in

advance of print publication. At this time, we cannot add information about unpublished articles in this handbook, however the table of contents will continue to grow as additional articles pass through the review process and are added to the site. Please note that the online publication date for this handbook is the date that the first article in the title was published online.

Preparedness and rigorous planning on community, state, and regional levels are critical to containing the threat of pandemic illness. Steeped in research and recommendations from lessons learned, Pandemic Planning describes the processes necessary for the efficient and effective preparation, prevention, response, and recovery from a pandemic threat. This evidence-based book guides plan development and provides solutions to common strategic, ethical, and practical challenges to pandemic preparedness. Topics discussed include: The current threat of pandemics and how they relate to homeland security and emergency management Leadership and incident management structure as they relate to pandemic preparedness Computer simulation models and data visualization for strengthening prevention and control measures within a community Marketing principles and how they promote pandemic preparedness for a community Lessons learned from pandemic influenza exercises conducted with regional hospitals and how those lessons can be applied to other institutions

Government resources available to assist with the planning for and monitoring of a pandemic event Economic and logistic concerns that arise during a pandemic Discussing preparedness across a variety of institutional levels, the authors' collaboration with national research leaders and community stakeholders has enabled them to assemble the most current and essential information available on pandemic preparedness. Their book distills this information into workable strategies to bolster public health, mitigate risk, and protect the population. Saunders Nursing Survival Guide: Pharmacology, 2nd Edition is a study and review aid that provides students with additional information on this extensive and difficult subject area. It offers a visual, interactive approach that clearly explains topics such as drug pharmacodynamics, pharmacotherapeutics, and pharmacokinetics. Visual cues help the student retain the information by expressing the material in a fun, engaging manner with activities created to appeal to students with different learning styles. NCLEX® review questions are included at the end of each chapter review and test the students' understanding of key topics. Take Home Points highlight the most important points to study or use in the clinical atmosphere. Caution Notes alert readers to urgent information about dangerous conditions and how to avoid them. Lifespan Notes point out age-related variations in signs and symptoms, nursing interventions, and patient

teaching. Culture Notes highlight possible variations related to a patient's cultural background. WebLinks direct readers to the Internet for additional resources. New introductory chapter highlights information on Drug Concepts pertinent to pharmacology. New chapter on drugs used to treat neuropsychiatric disorders covers the most important drugs, including anxiolytics/sedative-hypnotics, antidepressants, antipsychotics, and mood stabilizers. New information on anti-migraine medications gives students a better understanding of pain relief for patients. Revised cardiovascular section presents the material in a more streamlined approach. Revised NCLEX® review questions include new alternate item format questions, as well as 80 new questions. What You WILL LEARN familiarizes students with clear chapter objectives. Tell Us What YOU Think page directs students to the Saunders Nursing Survival Guide survey site where their feedback is gathered.

The MBA Primer is a self-guided, self-paced interactive series of pre-MBA courses offered on CD ROM. The courses are designed by experts to prepare incoming MBA students for the curriculum they will face. The MBA Primer includes the following individual courses (each course is also available separately online): Managerial Economics, Financial Accounting, Business Statistics and Finance.

Technology is constantly changing our world, leading to more efficient production. In the past, technological advancements dramatically increased wages, but during the last three decades, the median wage has remained stagnant. Many of today's machines have taken over the work of humans, destroying old jobs while increasing profits for business owners and raising the possibility of ever-widening economic inequality. Author James Bessen argues that avoiding this fate will require unique policies to develop the knowledge and skills necessary to implement the rapidly evolving technologies. At present this technical knowledge is mostly unstandardized and difficult to acquire, learned through job experience rather than in classrooms. Nor do current labor markets generally provide strong incentives for learning on the job. Basing his analysis on intensive research into economic history as well as today's labor markets, the author explores why the benefits of technology take years, sometimes decades, to emerge. Although the right policies can hasten this process, policy has moved in the wrong direction in recent decades, protecting politically influential interests to the detriment of emerging technologies and broadly shared prosperity. This step-by-step manual offers the essentials of health coaching methodology, along with integrative wellness principles, theoretical frameworks, evidence-based models, coaching session formats, and practice tools. Readers also learn

effective mind-body techniques to become extraordinary health coaches. Lifestyle Wellness Coaching, Third Edition With Web Resource, offers an evidence-based and systematic coaching methodology that professionals can use to help clients achieve long-term overall wellness by addressing health, fitness, and lifestyle.

Increased life expectancy and the ageing of the population have been the subject of attention in Western countries, and particularly in Europe, for some years now. The challenge of 'squaring the circle' between ends and means - as well as between personal aspirations and systemic constraints - in health and social care continues to be a major concern for policymakers and all those involved in the delivery of services. This book, *Active Ageing and Healthy Living: A Human Centered Approach in Research and Innovation as Source of Quality of Life*, presents the results of a number of research projects from the Universit Cattolica del Sacro Cuore - the largest private university in Italy and in Europe - with a strong commitment to the areas of medicine and health sciences, economics, business, international relations, political science, psychology and communications. Visions and research directions for the future are also presented and discussed. The introduction to the book addresses the challenges posed by an increasingly ageing population and the way in which multidisciplinary research can contribute to positive outcomes. The remainder of the book is divided into two sections. The first proposes promising research directions for future focus, and includes

papers on demographic change; frailty in the elderly; the role of diet in healthy ageing; active ageing; and positive technology. The second section deals with recent developments in research into active ageing and healthy living (AA&HL). It addresses numerous topics, including: mechanisms to shift the balance from unhealthy to healthy ageing; nutrition; the role of ICTs for older people; work, retirement and health; and empowering skills for AA&HL.

At present citizens are more aware of their health and care rights and more literate about their disease. Furthermore the continuous development of technological and bio-medical solutions are alimenting the expectation for longer and better life expectancy, even despite the diagnosis. Patients require to be higher involved in the decision making about their care and are willing to deeply entangle all the possible treatment options, their advantages, and their risks. In other terms, citizens today want to be treated not only as “client” but mainly as partners of the medical action and as co-authors of the success of their healthcare pathway. Due to this socio-psychological change in patients’ attitude, healthcare systems today are claimed to a deep revision of their practices and organizational models in order to become better responsive to patients’ expectation and more sustainable and effective in the management of their services. Patient participation and engagement in healthcare management, indeed, is today acknowledged by policy makers and healthcare experts as a valuable option to orient changes and actions of the healthcare systems. Several empirical studies have

demonstrated the positive outcomes of a participatory care approach at the clinical, psychosocial, and economic levels. Patient Engagement, thus, appears today not only an ethical but also a pragmatic imperative for the innovation and the improvement of healthcare system. Moving from these premises, this e-book collect first research experiences, conceptual contribution and review of good practices in the area of Patient Engagement promotion. The e-book also discuss the relevance and the theoretical linkages between the concept of Patient Engagement and that one of Patient Centered Medicine.

This new book summarizes the adherence literature for a number of specific health behaviors and populations. It provides a comprehensive source on the conceptualization, interventions, and measurement of treatment adherence and a synthesis of the research across demographic and chronic diseases. The text presents problems associated with treatment adherence; theoretical models that have commonly been used to understand, predict, and/or improve adherence; adherence with specific behaviors including exercise, diet, rehabilitation, medication, and psychological therapies; and strategies in enhancing adherence. Because chronic diseases involve similar behaviors, the handbook is organized by specific behaviors and special populations, and not by disease. Every chapter is sub-organized by specific diseases to ensure easy access for the readers and features a discussion of adherence across demographic and chronic conditions, a review of previous interventions directed at the

particular behavior or population, questions and scoring algorithms for widely used measures of treatment adherence, a discussion of the clinical research, and where appropriate, policy implications. Patient Treatment Adherence addresses: practical recommendations to improve adherence; the impact of non-adherence including costs and health-related quality of life; methodological issues such as assessing cost-effectiveness; and the use of technological advances to improve adherence. Intended for health service professionals, health, clinical, social, and cognitive psychologists, primary care physicians, pharmacists, and policy-makers, this text is also an excellent resource for graduate courses on health psychology and public health.

Industry professionals, government officials, and the general public often agree that the modern healthcare system is in need of an overhaul. With organizations concerned with the long-term care of patients, new strategies, practices, and organizational tools must be developed to optimize the current healthcare system. Recent literature suggests that patient participation may be the ideal solution, as patients and caregivers who are more actively involved in their healthcare experience better outcomes. Promoting Patient Engagement and Participation for Effective Healthcare Reform outlines models that can be used to harness the power of patient involvement as a way to instill change in the healthcare industry. This book features a convergence of healthcare professionals and scholars providing insights into the best practices of interventions and reform as well as practical applications to foster patient engagement and participation. It is a useful

reference source for healthcare providers, students and professionals in the fields of nursing, therapy, and public health, as well as managers and policy makers. Since the last edition of the book was published, there have been a number of important developments in the telecommunications industry. Telecommunications Law and Regulation takes these changes into account, including an examination of the EU New Regulatory Framework, as well as the establishment of the Body of European Regulators for Electronic Communications (BEREC). There are also new chapters on spectrum management (radio frequencies), and consumer protection rules. The access and interconnection chapter addresses the issues surrounding the high capacity broadband widely provided by Next Generation Networks. The chapter on licensing and authorisation has been refocused to reflect the increasing regulatory focus on the mobile sector. The chapter on regulating content has also been significantly restructured and revised to reflect the changes in how we consume content. Written by leading experts, it is essential reading for legal practitioners and academics involved in the telecommunications industry.

[Copyright: 90911a33d6658fe12d3f42403e3f0e55](https://www.copyright.com/copyright?id=90911a33d6658fe12d3f42403e3f0e55)